

PRIVACY POLICY

Most of our services are free to use and are intended to provide valuable resources to behavioral health professionals. Your privacy is very important to us and we do not sell or distribute your personal or use data. You will find more detailed information how we manage your privacy in our privacy policy below.

INTRODUCTION

1. This website and mobile application are owned and operated by Behavioral Health Resource Network, Inc. (“**the Company**”) with its website and mobile application located at bhrnapp.com and bhrnetwork.com (collectively referred to as “**the Website**”) and its mobile application, namely ‘BHRN’ (“**the Application**”). For the purposes of this Privacy Policy, unless otherwise specified, all references to Behavioral Health Resource Network, Inc. includes the Website and the Application.
2. The Website together with the Application provides, without limitation, medical and informational videos, communication tools, audit tools, a California behavioral health service provider mapping platform and employment listing directory.
3. Your privacy on our application is of the utmost importance to us. We will never share your personal information with any third party, but because we may gather certain types of information about our users, we feel you should fully understand our policy and the terms and conditions surrounding the capture and use of that information. This privacy statement discloses what information we gather and how we use it.
4. The private information you provide on the Website and/or to us on the Application will be used only for its intended purpose.
5. We will protect your information consistent with the principles of the Privacy Act of 1974, 5 U.S.C, the E-Government Act of 2002, and the Federal Records Act.
6. By using the Website and/or the Application, you consent to the data practices described hereinafter.

PERSONAL INFORMATION

7. As a general rule, the Website and/or the Application does not collect personal information about you when you visit the Website together with the Application, unless you choose to provide such information to us. Submitting personal information through the Website and/or on the Application is voluntary. By doing so, you are giving the Website and/or the Application your permission to use the information for the stated purpose. However, not providing certain information may result in the Company’s inability to provide you with the Services (hereinafter defined in Clause 8).
8. If you choose to provide us with personal information on the Website and/or the

Application, through methods such as submitting information through our Website and/or the Application, giving the Company a call and/or sending us an email at info@bhrnetwork.com, we may use that information to help us provide you with information and/or service(s) (collectively referred to as (“**the Services**”)).

9. We may also use the personal information to respond to any of your message(s) and/or feedback(s). The information we may receive from you varies based on what you do when visiting the Website and/or using the Application.

COLLECTION OF PERSONAL INFORMATION

10. By using the Website/Application and its functions, you may provide basic information such as, including but not limited to, your name, phone number, address and email address which allows us to send information, provide updates and/or process the type of Services you so desire.
11. If you sign up with the Website and/or the Application and/or purchase services through the Website/Application, we may also collect, *inter alia*, billing and credit card information.
12. The Company encourages you to review the privacy statements of Websites / Applications you choose to link to from the Website and/or the Application (as the case may be) so that you can understand how those Websites and/or Application collect, use and share your information (“**Third Party Website**”). The Company is not responsible for the privacy statements or other contents on the Third Party Website and/or the Application outside of the same.

THE NATURE OF PERSONAL INFORMATION WE COLLECT

13. Personal information we collect which you may provide to us includes, *inter alia*:-
 - 13.1. ‘**Identifying information**’ (i.e. name, organization, professional role, etc.);
 - 13.2. ‘**Contact information**’ (i.e. address, phone number, email); and
 - 13.3. ‘**Financial information**’ (i.e. bank account and number, credit card number and details).
14. As a general rule, you have the right not to provide the foregoing information when dealing with the Website/Application and/or when we provide the Services to you. However, not providing certain information may result in the, *inter alia*, inability to provide you with the Services.

AUTOMATICALLY COLLECTED INFORMATION

15. We collect and temporarily store certain information about your visit for use in site

management and security purposes only. We collect and analyze this information in aggregate because it helps us to better design the Website to suit your needs. We may also automatically collect information about the web content you view in the event of a known security or virus threat.

The information includes, *inter alia* :-

- 15.1. The internet domain name from which you access our Website/Application (for example, “xcompany.com” if you use a private internet access account, or “yourschool.edu” if you connect from an educational domain);
- 15.2. The internet protocol (“IP”) address (a unique number for each computer connected to the internet) from which you access our Website/Application;
- 15.3. The type of browser used to access our Website/Application;
- 15.4. The operating system used to access our Website/Application;
- 15.5. The date and time you access our Website/Application;
- 15.6. The Universal Resource Locators (“URLs”) or address of the pages you visit;
- 15.7. Your username, if it was used to log in to the Website/Application; and
- 15.8. If you visited this Website/Application from another source, the URL of the forwarding site.

INFORMATION COLLECTED FOR TRACKING AND CUSTOMIZATION (COOKIES)

16. A ‘*cookie*’ is a small file that a website transfers to your computer to allow it to remember specific information about your session while you are connected. Your computer will only share the information in the cookie with the Website that provided it, and no other Website can request it. There are two types of cookies:

- 16.1. ‘Session’: Session cookies last only as long as your web browser is open. Once you close your browser, the cookie is deleted. Websites may use session cookies for technical purposes such as to enable better navigation through the site, or to allow you to customize your preferences for interacting with the site.
- 16.2. ‘Persistent’: Persistent cookies are saved on a user’s hard drive in order to determine which users are new to the site or are returning.

USE OF YOUR PERSONAL INFORMATION

17. The Website/Application collects and uses your personal information to operate the Website/Application and deliver the Services.

18. The Website/Application does not sell, rent or lease its customer list to third parties but may provide, as a service, lists of service providers in counties, regions and/or states to assist with referral and navigation efforts as well as the development of additional Website/Application services.
19. The Company may, from time to time, contact you on behalf of, including but not limited to, third parties about a particular offering that may be of interest to you. In those cases, the Company will notify you directly.
20. The Company may share data between/with, *inter alia*, the third parties to help perform statistical analyses, send you email, provide customer support, or arrange for deliveries. All such third parties are prohibited from using your personal information except to provide these Services to the Website/Application and they are required to maintain the confidentiality of your information.
21. The Company may keep track of the Website/Application and pages our users visit within the Website/Application, in order to determine what Website/Application services are the most frequently queried. The data may be used to deliver customized content and advertising within the Website/Application to customers whose behavior indicates they are interested in a particular subject area.

DISCLOSURE OF YOUR PERSONAL INFORMATION

22. The personal information you provide to us whether voluntarily or automatically as the foregoing paragraphs describes, may be used and disclosed without limitations, to our employees, staffs, insurers, professionals, agents, suppliers, subcontractors and/or other parties we deem fit for the purpose and in the manner reasonably necessary for the carrying out of the Services and for purposes set out in this Privacy Policy.
23. Personal information may be disclosed and/or supplied between the third parties. When personal information is disclosed and/or supplied between the third parties all terms and conditions contained herein shall have effect for the purpose of protecting your personal information.
24. Compliance with legal requirements for the enforcement of law, regulations, court orders, subpoena, warrant during the course of a legal proceedings or otherwise may render our need to disclose personal information.
25. Personal information may also be used to protect and safeguard the copyright, trademarks, legal rights, intellectual property rights or safety of the Website/Application.

SECURITY OF YOUR PERSONAL INFORMATION

26. The Website/Application secures your personal information from unauthorized access, use or disclosure.

CHILDREN UNDER THIRTEEN

27. The Website/Application does not knowingly collect personal information from children under the age of thirteen. If you are under the age of thirteen, you must ask your parent or guardian for permission to use this Website/Application and/or Services.

OPT-OUT & UNSUBSCRIBE

28. The Company respects your privacy and gives you an opportunity to opt-out of receiving information in respect of the Services by contacting us at info@bhrnetwork.com.

CHANGES

29. The terms contained in this Privacy Policy may change and are subject to modification and amendments. All modifications and the time of the changes and modification will be subject to the sole direction of the Company and such changes will have immediate effect. No notice will be given to you prior to such changes and/or modifications; you are therefore advised to review our Privacy Policy from time to time.

CONTACT

30. The Company welcomes your questions or comments regarding the foregoing Terms.

Email us at info@bhrnetwork.com.

Effective as of August 24th, 2018.